

# Third Party Claims Handler

**Type:** Full-time, Permanent

**Location:** Deakins Park, Blackburn Road, Egerton, Bolton, BL7 9RW

**Hours:** 35 hours per week

**Hours of work:** Monday-Friday 9am - 5pm, Flexible working patterns available.

**Salary:** From **£24,150.00** dependent on experience.

**Benefits:** Support with relevant industry Qualifications, Sociable Hours, Free Parking and much more!



*Broker Direct plc are a reputable general insurance business authorised and regulated by the Financial*

*Conduct Authority. Due to internal promotions and expansion, we are currently seeking third party claims handlers to join us on a full-time or part-time and permanent basis in our busy office just on the outskirts of Bolton (Egerton).*

*If you have the experience of handling Third Party claims or credit hire and are seeking a new challenge with a forward thinking company who will fully support your career progression and reward your achievements, this could be exactly what you are looking for!*

## Key Responsibilities:

- The role will involve all aspects of Third-Party Vehicle Damage and Property Damage Claims
- Effectively prioritise own claims portfolio and team responsibilities
- Liaise with different departments to establish liability, including your own investigations
- To handle complex files such as Liability and High Value cases
- Liaise with Solicitors, Insurers and accident management companies
- Identify and refer fraudulent activity
- Deliver a consistently outstanding level of service to all parties involved

## Key Attributes and Skills:

- Excellent customer service and computer skills are essential.
- Must be an active listener, able to build relationships effectively.
- Display great attention to detail in all tasks.
- Applicants must have a minimum of 2 years' motor claims experience for the higher end of the salary range.
- CII Certificate or the willingness to work towards this certification (supported by the company).
- Passes at Grade C or above, in English and Maths or equivalent.

## The Benefits:

- Increased holiday allowance with length of service.
- Birthday day off and half-day off for seasonal shopping.
- Holiday sell scheme.
- Contributory Pension Scheme.
- Discounted sports and social activities.
- Support with industry-relevant qualifications.
- Free on-site parking.
- Casual dress code, free allocation of branded clothing.
- Cycle to work scheme.
- A cash bonus for going above and beyond.
- Trained mental health & first-aid staff on-site.
- Plus, much more!

**Send your CV to: [hr@brokerdirect.co.uk](mailto:hr@brokerdirect.co.uk)**



Please be advised that we may monitor or record calls for training purposes or to improve the quality of our service.  
Broker Direct Plc is registered in England. No. 2958427. Registered office: Deakins Park, Deakins Mill Way, Egerton, Bolton, BL7 9RW.  
Authorised and regulated by the Financial Conduct Authority. Our firm's reference number is 307607. Registrations recorded on [www.fca.org.uk](http://www.fca.org.uk)

