

Personal Injury Claims Handler

Type: Full-time, Permanent

Location: Deakins Park, Blackburn Road, Egerton, Bolton, BL7 9RW

Hours: 35 hours per week

Hours of work: Monday-Friday 9am - 5pm, Flexible working patterns available.

Salary: From **£24,150.00** dependent on experience.

Benefits: Support with relevant industry Qualifications, Sociable Hours, Free Parking and much more!



We are a reputable general insurance business authorised and regulated by the Financial Conduct Authority. We are currently seeking an experienced Personal injury claims handler to join us on a full-time and permanent basis in our busy office just on the outskirts of Bolton.

If you are an experienced personal injury and motor claims Handler and are seeking a new challenge with a forward-thinking company that will fully support your career progression and reward your achievements, this could be exactly what you are looking for!

Key Responsibilities:

- The role will involve all aspects of Personal Injury claims.
- Effectively prioritise own claims portfolio and team responsibilities
- Liaise with different departments to establish liability, including your own investigations
- To handle complex files such as Liability and High Value cases
- Liaise with Solicitors, Insurers and accident management companies
- Identify and refer fraudulent activity
- Deliver a consistently outstanding level of service to all parties involved

Key Attributes and Skills:

- Excellent customer service and computer skills are essential.
- Must be an active listener, able to build relationships effectively.
- Display great attention to detail in all tasks.
- Applicants must have a minimum of 2 years' motor claims experience for the higher end of the salary range.
- CII Certificate or the willingness to work towards this certification (supported by the company).
- Passes at Grade C or above, in English and Maths or equivalent.

The Benefits:

- Increased holiday allowance with length of service.
- Birthday day off and half-day off for seasonal shopping.
- Holiday sell scheme.
- Contributory Pension Scheme.
- Discounted sports and social activities.
- Support with industry-relevant qualifications.
- Free on-site parking.
- Casual dress code, free allocation of branded clothing.
- Cycle to work scheme.
- A cash bonus for going above and beyond.
- Trained mental health & first-aid staff on-site.
- Plus, much more!

Send your CV to: hr@brokerdirect.co.uk



Please be advised that we may monitor or record calls for training purposes or to improve the quality of our service.
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Authorised and regulated by the Financial Conduct Authority. Our firm's reference number is 307607. Registrations recorded on www.fca.org.uk

