

# Personal Injury Claims Handler

**Type:** Full-time, Permanent

**Location:** Deakins Park, Blackburn Road, Egerton, Bolton, BL7 9RW

**Hours:** 35 hours per week

**Hours of work:** Monday-Friday 9am - 5pm, Flexible working patterns available.

**Salary:** From **£23,500** dependent on experience.

**Benefits:** Support with relevant industry Qualifications, Sociable Hours, Free Parking and much more!



*We are a reputable general insurance business authorised and regulated by the Financial Conduct Authority. We are currently seeking an experienced Senior personal injury claims handler to join us on a full-time and permanent basis in our busy office just on the outskirts of Bolton.*

*If you are an experienced personal injury and motor claims Handler and are seeking a new challenge with a forward-thinking company that will fully support your career progression and reward your achievements, this could be exactly what you are looking for!*

## Key Responsibilities:

- The role will involve all aspects of Third-Party Vehicle Damage and Property Damage Claims
- Effectively prioritise own claims portfolio and team responsibilities
- Liaise with different departments to establish liability, including your own investigations
- To handle complex files such as Liability and High Value cases
- Liaise with Solicitors, Insurers and accident management companies
- Identify and refer fraudulent activity
- Deliver a consistently outstanding level of service to all parties involved

## Key Attributes and Skills:

- Excellent customer service and computer skills are essential.
- Must be an active listener, able to build relationships effectively.
- Display great attention to detail in all tasks.
- Applicants must have a minimum of 2 years' motor claims experience for the higher end of the salary range.
- CII Certificate or the willingness to work towards this certification (supported by the company).
- Passes at Grade C or above, in English and Maths or equivalent.

## The Benefits:

- Increased holiday allowance with length of service.
- Birthday day off and half-day off for seasonal shopping.
- Holiday sell scheme.
- Contributory Pension Scheme.
- Discounted sports and social activities.
- Support with industry-relevant qualifications.
- Free on-site parking.
- Casual dress code, free allocation of branded clothing.
- Cycle to work scheme.
- A cash bonus for going above and beyond.
- Trained mental health & first-aid staff on-site.  
Plus, much more!

**Send your CV to: [hr@brokerdirect.co.uk](mailto:hr@brokerdirect.co.uk)**

