



Motor Image Engineer

Contract Term:	Permanent
Weekly Hours:	35 hours per week
Hours of Work:	Monday-Friday, flexible working patterns, hybrid working options, full and part time hours available
Location:	Deakins Park, Blackburn Road, Egerton, Bolton, BL7 9RW - Hybrid subject to WFH criteria and successful probation
Salary:	£25,000 to £35,000 dependent on experience and qualifications.

About Us:

Currently we are seeking an experienced Motor Image Engineer to join our Internal Motor Engineers Unit on a full-time and permanent basis at our friendly office in Bolton. If you have experience as an Estimator or are currently a Motor Image Engineer and are seeking a new challenge with a forward thinking company, who will fully support your career progression and reward your achievements whilst working with multiple prestigious clients this could be exactly what you are looking for!

The Job:

- Assess, negotiate and authorise vehicle damage repair estimates using in-house image and Audatex estimating systems
- Assess and negotiate vehicle total loss settlements
- Manage customer expectations and potential problems, preventing escalation into complaints
- Monitor performance of Approved Repairers; recognising potential areas of improvement
- Relationship building/liaison with Approved Repairers
- Provision of technical services and support to claims handling teams
- Commitment to high standards of customer service and to meeting service level agreements and departmental objectives and targets.

About You:

Your skills and experience will include;

- Recent experience as an Automotive Engineer Assessor, Independent Assessor or as a body shop Vehicle Damage Assessor.
- ATA VDA Accreditation/IMI, IAEA, AQP qualifications or working towards will be advantageous.
- Knowledge and understanding of accident repair methods, vehicle valuations and accident damage estimating.
- Experience of using Audatex and Glassmatix systems
- Numerate and PC Literate (e.g. Excel, Word, Outlook etc)
- Strong interpersonal, organisational and negotiating skills
- Flexible and able to manage multiple demands and changing priorities
- Ability to work effectively in a team; happy to assist others and to work towards team targets

The Benefits:

- 21 days holiday rising to 28 days with length of service + Bank Holidays
- Birthday day off and up to ½ day off for seasonal shopping
- Contributory Pension Scheme up to 9%
- Sports and Social activities
- Discounted Products and Services
- Annual Appraisal and Salary Review
- Support with industry-relevant qualifications
- Free on-site parking
- Casual Dress Code & a free hoodie
- Free tea, coffee and cereal
- Cycle to work scheme
- Extra mile award
- Option to sell holidays
- Trained mental & first aid staff onsite
- And more!

