

Senior Claims Handler - PI

Contract : Permanent

Location: Deakins Park, Blackburn Road, Egerton, Bolton, BL7 9RW

Hours: 35 hours per week

Hours of work: Hours of Work: Monday-Friday, flexible working patterns, hybrid working options.

Salary: From £26,000.00 dependant on experience.

Benefits: Support with relevant industry Qualifications, Sociable Hours, Free Parking and much more!

About us:

We are a reputable general insurance business authorised and regulated by the Financial Conduct Authority. We are currently seeking an experienced Senior Motor Claims Handler to join us on a full-time and permanent basis in our busy office just on the outskirts of Bolton (hybrid working will be considered). If you are an experienced Motor Claims Handler and are seeking a new challenge with a forward-thinking company that will fully support your career progression and reward your achievements, this could be exactly what you are looking for!

About you:

- Applicants must have a minimum 4 years' motor claims experience
- CII Certificate or willing to work towards this (supported by company)
 - Strong customer service and computer skills
- Minimum 5 GCSE passes at Grade C or above including English and Maths

Key Responsibilities:

- Manage a varied caseload of domestic claims through to final settlement
 - Effectively prioritise own claims portfolio and team responsibilities
 - Act as point of contact for Policyholders and Brokers
- Identify and refer fraudulent activity and any questionable underwriting
- Deliver a consistently outstanding level of service to all parties involved
- Adhere to company and regulatory policies and guidelines at all times

The Benefits:

- Generous holiday allowance increasing with length of service.
- Birthday day off and half-day off for seasonal shopping.
- Holiday sell scheme.
- Contributory Pension Scheme
- Discounted sports and social activities
- Support with industry-relevant qualifications
- Free on-site parking
- Casual dress code, free allocation of branded clothing.
- Breakfast cereal provided.
- Cycle to work scheme.
- A cash bonus for going above and beyond.
- Trained mental health & first-aid staff on-site. Plus, much more!



Send your CV to :
hr@brokerdirect.co.uk